



Assistant Restaurant Manager FEAST Enterprises, LLC

Contact: JACK IN THE BOX

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https://al-baldwin.countybuyselltrade.com/jobs/assistant-restaurant-manager-feast-enterprises-llc_broomfield_78712

Address:

10032 E 63rd St, Broomfield

Price:

Check with seller

DetailsApplyResponsible for managing restaurant operations, in conjunction with or in the absence of the Restaurant Manager. Uses discretion in daily management decisions with accountability for ensuring effective execution of the Service Profit Chain (SPC), and Brand Promise. Primary responsibilities are to provide excellent internal service, external service, and building restaurant sales and profit while ensuring compliance with policies, procedures, and regulatory requirements.KEY DUTIES/RESPONSIBILITIES:

* Internal Service: Recruits, selects, trains, develops, and evaluates restaurant employees. Monitors staffing levels to ensure sufficient development and talent; ensures systems for training employees on workstations are fully implemented and adhered to by management and team members; identifies and develops internal candidates for management and Team Leader positions. Works with restaurant team to ensure effective execution of 'My Promise to You' and the Service Profit Chain; creates a restaurant environment that friendly, fun, clean, and safe; treats all employees with care and respect; motivates and inspires employees to achieve high performance while adhering to Company procedures; recognizes and rewards employees appropriately. Understands and utilizes JIB systems, processes, and tools; and complies with all state and federal labor laws and regulations.

* External Service: Manages daily activities to achieve excellence in restaurant operational performance. Ensures guests receive an exceptional experience by properly training employees and holding the restaurant team accountable for consistently delivering excellent guest service and food quality. Monitors adherence with all JIB systems, procedures, and food safety requirements; reviews practices and modifies as needed to continuously improve the guest experience. Maintains visibility and interaction with guests; responds to guest concerns and complaints in a timely and professional manner, and ensures positive resolution. Maintains a positive brand image by providing consistent food quality, guest service and restaurant cleanliness and maintenance. Serves as a role model for excellent guest service.



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