



Customer Service Agent II

Contact: ECOLAB

Email: ecolab@countyjobs.careers

https://ybhinvestments.com/jobs/customer-service-agent-ii_greensboro_65570

Address:

6448 Hwy 290 East Suite F-110, Greensboro

Price:

Check with seller

DetailsApply Ecolab is seeking a Customer Service Agent who will use their high energy and social skills to partner with customers and help them achieve the maximum benefit from our products. As a team, we strive to exceed our objectives and help drive greater customer satisfaction. Join Ecolab and become part of a dynamic team that is passionate about the work they do. **What's in it For You:** Enjoy non-traditional work hours that fit the schedule you need Be recognized for meeting goals, and secure opportunities for advancement Sharpen your professional business acumen Work for a stable, growing, global Fortune 500 company **What You Will Do:** Process 80-150 inbound calls per day Manage limited QA outbound calls, depending upon volume Handle all calls in a prompt and courteous manner Maintain working knowledge of products, accounts, Ecolab representatives, tools and dispensing systems Complete calls on screen accurately while speaking with customers Process orders, literature requests, and applies information to our customers Develop technical and mechanical proficiency to assist customers and field staff with dispenser system issues **Position Details:** This position is located in Greensboro, NC. **Minimum Qualifications:** High school diploma or equivalent Proficient in Windows and Customer Service software Ability to type 55 words per minute Prior experience utilizing a multi-line telephone system No immigration sponsorship available for this position **Preferred Qualifications:** Bachelor's degree completed or in process Knowledge of Clientele, or similar software Ability to interact professionally with others and work independently in a fast-paced environment Solid problem solving and interpersonal skills Excellent verbal and written communication skills Highly dependable Fluent in both English and Spanish **Details**Apply



ECOLAB
ecolab@countyjobs.careers
<https://tinyurl.com/2lbvwy4q>

Customer Service Agent II



ECOLAB
ecolab@countyjobs.careers
<https://tinyurl.com/2lbvwy4q>

Customer Service Agent II



ECOLAB
ecolab@countyjobs.careers
<https://tinyurl.com/2lbvwy4q>

Customer Service Agent II



ECOLAB
ecolab@countyjobs.careers
<https://tinyurl.com/2lbvwy4q>

Customer Service Agent II



ECOLAB
ecolab@countyjobs.careers
<https://tinyurl.com/2lbvwy4q>

Customer Service Agent II



ECOLAB
ecolab@countyjobs.careers
<https://tinyurl.com/2lbvwy4q>

Customer Service Agent II



ECOLAB
ecolab@countyjobs.careers
<https://tinyurl.com/2lbvwy4q>

Customer Service Agent II



ECOLAB
ecolab@countyjobs.careers
<https://tinyurl.com/2lbvwy4q>

Customer Service Agent II



ECOLAB
ecolab@countyjobs.careers
<https://tinyurl.com/2lbvwy4q>

Customer Service Agent II



ECOLAB
ecolab@countyjobs.careers
<https://tinyurl.com/2lbvwy4q>

Customer Service Agent II